

24 February 2009

**To the Customers**

Dear Sir / Madam

**Five Star Resort Marketing Australia Pty Limited (In Liquidation)  
("the Company")  
ACN 095 713 072**

I was appointed Official Liquidator of the Company on 5 September 2008 pursuant to an Order of the Federal Court of Australia, on the application of the Australian Taxation Office.

For your information, the Company ceased to trade as at the date of my appointment. Customers of the Company have contacted my office since this time to advise that their accommodation vouchers have not been honoured. My investigations have indicated that the Company failed to pay debts owing to the resorts offering the accommodation. On this basis, the resorts are refusing to honour the vouchers.

Customers holding unclaimed vouchers now rank as unsecured creditors in the liquidation. It is with great regret that I inform you that I am not in a position to refund customers, as there are currently no funds available in the liquidation to distribute to the unsecured creditors of the Company.

Customers seeking further details in relation to my investigations into the affairs of the Company can download a copy of my report to creditors from the Ferrier Hodgson website – [www.fh.com.au](http://www.fh.com.au). Please go to "Current Corporate Recovery Matters" and look for the link to Five Star Resort Marketing Australia Pty Limited (In Liquidation).

Should you have any further queries in relation to the above matter, please do not hesitate to contact Amanda Phillips of this office on (02) 9286 9939.

Yours faithfully

**Five Star Resort Marketing Australia Pty Limited**



**M C Donnelly**  
Official Liquidator

Letter to Customers of Five Star Resort Marketing.docx  
C:48452

**SYDNEY**  
Level 13, Grosvenor Place  
225 George Street  
Sydney NSW 2000 Australia  
GPO Box 4114 Sydney NSW 2001  
phone +61 2 9286 9999  
fax +61 2 9286 9888  
email [fhsydney@fh.com.au](mailto:fhsydney@fh.com.au)  
[www.ferrierhodgson.com](http://www.ferrierhodgson.com)  
DX 10103  
Sydney Stock Exchange

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